

To: **Families and Friends**
CC: **Board of Directors**
From: Sherry Kerr, Executive Director
Date: July 7, 2021
Re: Resumption of Visits - Updated

As per my last memo – Ontario has moved to Step 1 of re-opening – and things continue to look promising. Participation Support Services is now allowing outdoor and *limited* indoor visits for the residents at Bell Lane and the Stedman House.

Please remember that there is **NO CHANGE** to our current visitor policy unless you, the visitor, and the resident is fully vaccinated – then physical distancing is no longer a requirement.

A fully vaccinated person is considered to have had their second dose of an approved Canadian vaccine at least 14 days prior. Visitor's must show proof of their fully vaccinated status.

Outdoor visits include 2 visitors at a time and visitors:

- Will be screened.
- Visits are to be scheduled with staff.
- Visitors must maintain physical distance (if not fully vaccinated)
- Visitors must always wear a mask.

Indoor visits continue to be limited:

- Residents can only have one visitor at a time.
- Visitors will be screened before entering the building.
- Visits must be scheduled with staff.
- Visitors must attest to having had a negative PCR COVID-19 test completed within **7 days and will be asked about their vaccination status.**
- There is a designated area for visitors and physical distancing (if not fully vaccinated)
- Wearing a mask is mandatory.

The visitor guidelines have been updated with the change to the fully vaccinated requirements and can be found on our website if you require further information.



Although our residents have been given the opportunity for their second vaccination – staff have not yet all had the opportunity. Caution is still very important.

Therefore, I ask that you respect the policy to book your visit with the **Manager** during the business hours of Monday to Friday 8am-4pm. Participation Support Services continues to have staffing shortages so there will be times when the number of visits and visitors will be limited due to inability to properly manage the visits. **PLEASE RESPECT** the manager and staff on duty if your visit has been declined.

Our front-line staff and management continue to work hard to ensure the health and safety of the residents, tenants, and clients we serve; and themselves, in anticipation of a more relaxed and ‘normal’ summer for all. As the Ministry guidelines change – our policies will be updated.

As always, please feel free to email me directly at skerr@pssbrantford.org with any questions or concerns.

With Regards,

Sherry R. Kerr, Executive Director