

To: **Clients, Families and Friends**  
CC: **Staff and Board of Directors**  
From: Sherry Kerr, Executive Director  
Date: April 8, 2022  
Re: Staffing Crisis - intensified

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As you are aware, Ontario has entered another 'wave' of COVID.

As a health care facility – if staff have close contact to someone who has tested positive (someone who lives in their household) they must not come to work for 5 consecutive days and may attend work **after** day 6 and day 7 testing negative on a Rapid Antigen Test.

If a staff tests positive for COVID – they must not attend work for 10 days. If asymptomatic they may attend work **after** day 6 and day 7 of testing negative on a Rapid Antigen Test but must work in isolation and only provide care with advanced personal protective equipment.

This 'wave' has affected more staff than any other wave in the past. In addition to the current PSW Crisis faced by Participation Support Services – this wave has essentially crippled our staffing compliment.

Therefore, in addition to reducing or cancelling almost all services within our community PSW program, our Assisted Living for High-Risk Seniors, and our Outreach Services – PSS has had to take the next step in our Pandemic Policy Plan.

As of this afternoon, four of the residents from the Stedman House will be transferred to Bell Lane. Stedman will remain open with support from caregivers and one staff for the remaining residents.

The staffing situation will be monitored daily. At this time, we hope the worst of the staffing crisis will be resolved early next week and residents at the Stedman House can return home.

We are very thankful to the caregivers, family and staff who are cooperating with us to ensure the residents who need the highest care, in all programs, continue to receive appropriate care.

I will add however – that getting through this wave of COVID does not resolve the outstanding PSW Crisis. The Board of Directors and Management are committed to find creative solutions to this ongoing issue.

Please feel free to reach out to me [skerr@pssbrantford.org](mailto:skerr@pssbrantford.org) at any time with any questions or concerns.



With Regards,

*Sherry Kerr*

Sherry R. Kerr, Executive Director

Box 2048, 10 Bell Ln, Brantford, ON N3T 5W5  
t (519)756-1430 • w [pssbrantford.ca](http://pssbrantford.ca)

