

To: ***Clients, Families and Friends***  
CC: **Staff and Board of Directors**  
From: Sherry Kerr, Executive Director  
Date: August 23, 2022  
Re: COVID – still a daily concern at Participation Support Services

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Hi everyone:

Although it has been a quiet summer as it relates to COVID in the community,  
***COVID still remains an everyday concern at Participation Support Services.***

You will note that within our residential areas, staff must continue to wear masks when providing care to residents and tenants, and when unable to maintain physical distance from others in the work area.

When staff have any symptom as outlined in the LTC/RH guideline of COVID, they must not come to work and must complete a negative PCR test. If their test is positive, they may not return to work until at least day 7 with a negative rapid antigen test on day 6 and 7.

If staff have had close contact with someone who tested positive for COVID they may not come to work and on day 5 since their last date of exposure, complete a PCR test. If that test is negative, they may return to work if they continue to test negative on a rapid antigen test until day 10 after last date of exposure.

COVID cases may vary – staff must take direction from management regarding their return to work after having COVID or being a close contact.

As there are many COVID cases within the community, the ability to have a stable staff compliment, along with the current health care staff shortage is exceedingly difficult for PSS to manage. We hope residents and their families understand the current crisis.

I will also remind all **visitors** to the Bell Lane and Stedman sites that our visitor policy **has not changed**. If you are not feeling well in anyway, PLEASE do not visit. Please also do not visit if you have been a close contact to someone who is positive for COVID or if you have tested positive for COVID in the last 10 days.

Inside visitors must continue to wear medical masks when indoors and must visit in the **designated visitor areas**. Visitors must make an appointment to visit and the number of visitors per resident is limited.



The visitor manual is available on the website and at the front doors. Please support the staff in keeping your family members who live at PSS, staff, and all our families safe from COVID.

Please feel free to reach out to me [skerr@pssbrantford.org](mailto:skerr@pssbrantford.org) at any time with any questions or concerns.

With Regards,

Sherry R. Kerr, Executive Director