

To: **Clients, Families and Friends**
CC: **Staff and Board of Directors**
From: Sherry Kerr, Executive Director
Date: April 24, 2022
Re: COVID Outbreak

I hope this memo finds everyone well and enjoying the spring weather which has finally arrived.

The latest wave of COVID has been the worst for Participation Support Services clients and staff. Our 10 Bell Lane facility has been in an Outbreak (as noted on the Brant County Health Unit website) since April 19th.

The spread in the community continues to be fast and furious which has had a devastating effect on all health care facilities, not just Participation Support Services.

Many of the Stedman residents remain at 10 Bell Lane due to our ongoing staff shortage. As well, because of the Outbreak at Bell Lane – transfers in and out of Bell Lane are not possible currently.

Please be assured that Participation Support Services is following all health and safety guidelines, protocols and procedures and working very closely with the Brant County Health Unit and our partners to ensure the safety of all clients and staff.

We are very thankful to the clients who had to have reduced or cancelled services, and to the caregivers, family members, and staff who are cooperating with us to ensure our clients who need the highest care, in all programs, continue to receive appropriate care.

Please feel free to reach out to me skerr@pssbrantford.org at any time with any questions or concerns.

With Regards,



Sherry R. Kerr, Executive Director