

### Memo

To: Clients and Families
CC: Board of Directors

From: Sherry Kerr, Executive Director

Date: November 17, 2020

Re: COVID-19 – UPDATE – Visitors and Essential Outings

Continuing to keep all the people we support and our staff healthy and safe and remain COVID-19 free remains our collective number one goal.

Yesterday, Premier Doug Ford announced modifications to the Keeping Ontario Safe and Open Framework and the various levels of restrictions in each community.

Brantford Brant has moved into the Orange/Restricted Level. This is based on a rising factor of COVID-19 cases in our community.

To keep the people we support healthy and continue to remain Outbreak Free, Participation Support Services is changing its visitor and absences policies.

#### **NEW GUIDELINES BASED ON OUR LOCAL COVID-19 CATERGORY**

# Bell Lane and Stedman:

- Bell Lane and Stedman House will not be allowing indoor visits from family or friends for the time being.
- Outdoor visits are allowed, however they must be monitored and ensure that the health
  and safety precautions are being met. Visitors and residents must always wear their mask
  properly, remain physically distanced and sanitize hands before and after the visit.
- Participation Support Services has only allowed 1 essential visitor at Bell lane and 1 essential visitor at the Stedman House. No other essential visitors will be declared at this time.
- As well, residents at Bell Lane and Stedman House will not be allowed to leave the premises for any other reason than a medical/essential appointment.

#### **Colborne Street:**

- I ask that all tenants only leave for essential reasons (medical appointments, groceries, etc.)
- Tenants are reminded that masks are to be worn during staff visits and care, as per the
  recent guidelines. Tenants are also reminded that they must wear a mask when in the
  elevator or corridor in the building.

- Tenants are also asked to limit visitors to only visitors who provide necessary support.
- I also encourage tenants to return to asking designated staff to purchase groceries and go to pharmacies etc. to pick up necessary items.

# **Outreach Attendant Care/Assisted Living/Community Support:**

- Clients are reminded that they and any family member in the same room, must wear a mask during the staff visit.
- Clients are reminded that to remain safe, visitors to your home should be limited. You must also advise the staff when screening of any contact with someone who has tested positive for COVID-19.
- I would ask that you remain patient and vigilant in doing everything possible to keep yourselves, your family, and the staff at Participation Support Services healthy and safe.

I will continue to update everyone if/when Brantford Brant changes the levels of restrictions.

Please feel free to email me directly at <a href="mailto:skerr@pssbrantford.org">skerr@pssbrantford.org</a> with any questions or concerns.

With Regards,

Sherry R. Kerr, Executive Director